



August 2, 2021

Thank you for submitting a nomination for Pamela Schlauderaff, R.N., BSN, MSM, AAPC, CPHQ, CPPS.

Overview

Thank you for your 2021 Community Star Nomination. Here is a copy of the nomination for your records. If you have any questions, please reach out to NRHD Community Star Project Coordinator, Brea Corsaro at bcorsaro@powerofrural.org.

Your Information

Sigrid Reinert

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3602695333

Community Star Nominee: (Individual)

Pamela Schlauderaff, R.N., BSN, MSM, AAPC, CPHQ, CPPS

Director of Quality, Mason Health

Mason Health

Shelton, Washington

Have Questions? Contact:

powerofrural.org | nosorh.org | bcorsaro@powerofrural.org



skookumhealth@gmail.com
3604900957



Which best describes the organization your nominee is associated with?

Rural Hospital

Please describe your connection to the individual or organization you are nominating.

I am contracting with Pamela Schlauderaff for RHC-related technical assistance.

Please explain the individual's or organization's connection to or interaction with their State Office of Rural Health.

Pam provides TA to our RHCs, whenever needed. She also provides information to my coworker Danielle Kunkel, our Flex Quality Improvement Coordinator.

The Community Star Recognition Program is designed to honor those whose contributions are making a difference in rural through collaboration, education, innovation, and communication. What do you believe to be your nominee's "star" qualities? Provide examples of how your nominee demonstrates these qualities in their work and service.

Being a 5th generation Shelton resident, Pamela Schlauderaff knows what rural living and working in rural healthcare in Washington is all about. Having graduated from the Seattle University School of Nursing at age 21, she has more than 40 years of experience in the medical field, most of it in rural healthcare.



She has managed rural health clinics for 30 years. Quality of care has been her focus since the 1990s. This focus was officially recognized when Qualis Health honored one of her clinics with the Award for Excellence in Healthcare Quality for the clinic's intensive work, based on data, to provide screenings to reduce the risk of colon cancer for all patients ages 50-75 in the hospital district.

Pamela is now the Mason Health Director of Quality, Patient Safety, and Regulatory Compliance. In this position she participates in rural quality committees, all working on safety – Workforce Safety, Patient Safety, and Environment of Care. Keen to continue to learn, she recently obtained a Professional Certification in Patient Safety (CPPS) and works on implementing innovative ideas to improve patient safety. She is teaching her fellow health care professionals to report opportunities for improvement in a proactive fashion to find any care gaps. Proactive reporting is an indicator of how safe staff feel to report issues.

Pamela's focus on safety resulted in an innovation. She gathered enough data and stories to have security at Mason Health budgeted for the first time. Over the past two years the hospital has moved to full time security.

Pamela played a key role in Mason Health's response to the Covid-19 pandemic. She designed and wrote policies and developed the training and plan for how COVID-19 patients are managed to minimize the risk to Mason Health workforce and other patients. She helped develop a tracking system for managing employee exposures and determining when staff are safe to return to work. Pamela also advocated within Mason Health for equitable access – ensuring all citizens have access to Covid-19 testing regardless of

insurance or whether an active Mason Health patient, community member, or visitor.

Pamela is pleased to share her knowledge and expertise by mentoring quality managers of other rural health clinics. She is also providing a valuable service to the Washington State Department of Health State Office of Rural Health through her technical assistance contract to RHCs. If she does not know the answer to a specific question, she always researches the topic until she finds an answer.

She also served as the president of the Rural Health Clinic Association of Washington (RHCAW), working for all RHCs in the state and is currently serving as a member-at-large, working on contracting, access issue, and the financial viability of RHCs.

It is worth noting that Pamela is not only an expert on rural health issues but also an absolute pleasure to work with. She is always willing to participate in whatever initiative or improvement opportunity offered and always willing to assist whenever asked.

The 2021 Community Star Selection Committee will review and evaluate nominations, making recommendations for which stories to include in this year's book and other NRHD activities based on the following merits. Please review these and select all that apply to your nominee.

Describe in as much detail as possible, examples of your nominee's work and accomplishments that correspond with your selections to the question above.

I think that I already answered this. Here is the information again:

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I can confirm that the individual or organization is making a difference in rural through collaboration, education, innovation, and communication, and is located, working, or volunteering in a designated rural area.

Yes

I can confirm that I have notified the nominee of their nomination, and the nomination will be accepted.

Yes



How did you learn about the 2021 Community Star Recognition Program?

NOSORH

through work

Have Questions? Contact:
powerofrural.org | nosorh.org | bcorsaro@powerofrural.org

