NATIONAL RURAL HEALTH RESOURCE CENTER

Revenue Cycle Crisis Management: Coronavirus (COVID 19)

Event Details

📅 Wednesday, March 18, 2020

12:00pm to 1:00pm CST

Host: National Rural Health Resource Center (The Center)

As the healthcare industry gears up to face the COVID 19 crisis, hospitals must ensure that their revenue cycle is up to the challenge. The incorporation of remote staffing, volume variability, payor mix changes, and cash flow interruptions have the potential to challenge the financial viability of every organization. The revenue cycle must be primed to provide timely, consistent information to allow leadership to manage and anticipate cash flow and customer concerns. This webinar will detail the importance of establishing daily revenue cycle dashboard reports, provide detailed coding guidance, illustrate best practices for remote staff management and discuss strategies for successfully billing and coding telehealth services. The goal of this presentation is to ensure that the revenue cycle supports and enhances the clinical support each hospital provides its patients and community.

Speakers:

- John Behn, MPA, President, Stroudwater Revenue Cycle Solutions
- Laurie Daigle, CPC, Senior Consultant, Stroudwater Revenue Cycle Solutions
- Lori Beaudry, CCS-P, Vice President, Clinical Financial Resources, Inc.

Learning objectives: At the conclusion of this webinar participants will be able to:

- Implement internal revenue cycle management controls
- Detail the importance of a Revenue Cycle Steering Committee
- Understand outpatient and inpatient coding best practices for COVID-19
- Review the role and revenue cycle components of telehealth
- Implement controls to manage business office practices
- Understand strategies to manage remote staff

Register

Use the link below to register to attend this webinar.

HELP Webinar Registration > (https://www.ruralcenter.org/help-webinars/registration)

This project is/was supported by the Health Resources and Services Administration (HRSA (/category/lexicon/hrsa)) of the U.S. Department of Health and Human Services (HHS (/category/lexicon/hhs)) under grant number UB1RH24206, Information Services to Rural Hospital Flexibility Program Grantees, $1,205,000 (0% financed with nongovernmental sources). This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA (/category/lexicon/hrsa), HHS (/category/lexicon/hhs) or the U.S. Government.

Registration

Eligibility Requirements and ACHE Credits

Guides & Toolkit

Revenue Cycle Crisis Management: Coronavirus (COVID 19)

Upcoming Events

UPCOMING HELP WEBINAR

Revenue Cycle Crisis Management: Coronavirus (COVID 19)

📅 March 18, 2020

Implement internal revenue cycle management controls. Detail the importance of a Revenue Cycle Steering Committee. Understand outpatient and inpatient coding best practices for COVID-19. Review the role and revenue cycle components of telehealth. Implement controls to manage business office practices. Understand strategies to manage remote staff.

UPCOMING SRHT LEARNING COLLABORATIVE

2019-20 Eligible LC: Balanced Scorecard Development

📅 March 25, 2020

This LC webinar is for pre-selected SRHT eligible hospital leadership teams only. In this third Learning Collaborative (LC) webinar, hospital teams will be prepped to develop their Balanced Scorecards.

UPCOMING HELP WEBINAR

The Chargemaster and Your Revenue Cycle: Critical Components for Success (Part 2)

📅 March 31, 2020

Ensure that the chargemaster is an administrative priority. Implement a process centered on communication and expectation. Comprehend the impact of 2019, 2020, and 2021 Pricing Transparency Requirements. Instill a process of quality control. Utilize the chargemaster as a competitive advantage. Cite case studies and "Issues from the Field."