Office of Regional Operations
Overview
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Office of Regional Operations-Headquarters
Office of Regional Operations

Presentation Overview

• Mission
• Regional Office Locations
• Structure
• Core Functions and Network
• Rural Health Activities
To improve health equity in underserved communities through on-the-ground outreach, education, technical assistance and partnering with local, state and federal organizations.
Office of Regional Operations Organizational Structure

Office of the Associate Administrator
- Associate Administrator
- Deputy Associate Administrator
- Executive Officer
- Senior Advisor

- Boston (I) Regional Office
- Philadelphia (III) Regional Office
- Chicago (VI) Regional Office
- Kansas City (VII) Regional Office
- San Francisco (IX) Regional Office
- New York (II) Regional Office
- Atlanta (IV) Regional Office
- Dallas (VII) Regional Office
- Denver (VIII) Regional Office
- Seattle (X) Regional Office
Office of Regional Operations
Ten Regions – One HRSA

• **Headquarters: Rockville, Maryland**

• **Region 1 - Boston**
  Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont

• **Region 2 - New York**
  New Jersey, New York, Puerto Rico, and the Virgin Islands

• **Region 3 - Philadelphia**
  Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, and West Virginia

• **Region 4 - Atlanta**
  Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee

• **Region 5 - Chicago**
  Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin

• **Region 6 - Dallas**
  Arkansas, Louisiana, New Mexico, Oklahoma, and Texas

• **Region 7 - Kansas City**
  Iowa, Kansas, Missouri, and Nebraska

• **Region 8 - Denver**
  Colorado, Montana, North Dakota, South Dakota, Utah, and Wyoming

• **Region 9 - San Francisco**
  Arizona, California, Hawaii, Nevada, American Samoa, Commonweal of the Northern Mariana Islands, Federated States of Micronesia, Guam, Marshall Islands, and Republic of Palau

• **Region 10 - Seattle**
  Alaska, Idaho, Oregon, and Washington
Office of Regional Operations
Core Functions

External Affairs & Outreach
- Represent HRSA
- Serve as regional leaders
- Conduct outreach to increase knowledge about HRSA’s program, and priorities

Strategic Stakeholder Partnerships
- Engage federal, state, and local partners
- Build relationships to advance HRSA priorities
- Provide targeted strategic action

Regional Surveillance
- Identify & report ground-level communications and information
- Used to inform HRSA’s operations, decision-making, and allocation of resources

Regional Management
- Ensure the efficacy of regional resources
- Human capital, COOP, technology, and facilities management
Office of Regional Operations
Network

ORO STAKEHOLDERS
• HRSA Grantees
• State Leadership
• Tribal Organizations
• Community & Faith-Based Organizations
• Colleges/Universities
• Private Sector Organizations & Foundations
• HHS Regional Directors/Regional Health Administrators
• HHS Operating Divisions
• Federal Departments or Agencies
External Affairs & Outreach

Region 10 - Seattle, HRSA RA, Sharon Turner
Quality Improvement Award Event

Region 5 - Chicago, HRSA ORO sponsored
Grant 101 Training

Region 2 - New York, HRSA RA, Cheryl Donald
ORO HQ – Kyle Barrackman
Provided remarks at a Community Health Center
Region 5 - Chicago, HRSA DRA, Gary Gant
Meeting with the Commissioner of Health for the City of Milwaukee Health Department

Region 2, HRSA Medical Officer, Dr. Chandi Ghosh
ORO Chicago gave the opening presentation at the 5th Annual State of African American Disparities Conference
Regional Management

ORO Denver Office Building

ORO Chicago Meets Windows 10
HRSA/OIT refreshed office laptops

ORO Chicago Meets Windows 10
HRSA/OIT refreshed office laptops

ORO Denver Office Building
ORO Rural Health Workgroup

• **Membership**
  • Representatives from each regional office staff the Rural Health Workgroup meetings.

• **Purpose**
  • The Workgroup focuses attention on existing challenges in rural & frontier areas:
    • Declining Access to Rural Obstetric Services and Associated Outcomes
    • CDC MMWR Rural Health Series on Rural Disparities
    • Rural Hospital Closures
  • Serves as conduit of information between FORHP and ORO
  • Promotes FORHP funding opportunities, programs and initiatives
  • Equips ORO with information to develop rural health-focused activities across the ten regional offices
  • Develops rural-focused presentation and resource materials for use across ORO
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CY 19 Rural Health Highlights

• Outreach & Education
  • Convened grants workshops for rural applicants
  • Partnered with SORHs to convene State Rural Health Conferences

• State, Local, & Tribal Government Affairs
  • Met with 50 state health department leaders to inform them about HRSA’s rural grants & resources

• HRSA Bureau and Office Collaboration
  • Conducted focus groups with rural EMS providers to inform the development of an upcoming NOFO
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CY 19 Rural Health Highlights

• HRSA Priorities
  • Convened a statewide Telehealth Summit in partnership with ASTHO
  • Partnered with Telehealth Resource Centers to convene conferences/webinars on delivering telehealth

• Special Initiatives
  • Developed a partnership with a VA clinic to explore the use of telehealth to increase access for veterans

• Surveillance
  • Prepare responses to SWIFT requests on rural-relevant topics
  • Convey clinic/hospital concerns and challenges to FORHP based on site visits to rural communities
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SORH Engagement

• Periodic contact via State partner calls, FORHP regional calls
• Attend/present at NOSORH Regional Meetings
• In-Person visits to SORH offices
• Disseminate information to and through the SORHs
• Partner with SORHs and other rural stakeholders to address the needs of vulnerable populations
When should you contact ORO?

- When you would like to connect with HRSA or HHS programs
- When you have questions about HRSA or HHS programs, data, policies, or resources
- When you are looking for a new type of partner or resource (including funding opportunities)
- When you would like to share information with HRSA to inform decision making or programming
- When you would like HRSA representation at a meeting or event
- Simply to connect!
When might ORO reach out to you?

• When HRSA has information about new funding opportunities, policies, resources, or priorities
• When HRSA is convening stakeholders or brokering relationships
• When HRSA is collecting information to inform an issue
• When HHS or HRSA is interested in being present at a meeting or event
• When HRSA is developing partnerships
• Simply to connect!
Visit the ORO Website and Regions

Regional Office | States/Territories | Phone
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ORO Headquarters | CT, ME, MA, NH, RI, VT | 301-443-7070
Region 1-BOSTON | NJ, NY, VI, PR (sub-office) | 212-264-4498
Region 2-NEW YORK | DE, DC, MD, PA, VA, WV | 215-861-4411
Region 3-PHILADELPHIA | AL, FL, GA, KY, MS, NC, SC, TN | 404-562-4140
Region 4-ATLANTA | IL, IN, MI, MN, OH, WI | 312-353-6835
Region 5-CHICAGO | AR, LA, NM, OK, TX | 214-767-3872
Region 6-DALLAS | IA, MO, NE, KS | 816-426-5226
Region 7-KANSAS CITY | CO, MT, ND, SD, UT, WY | 303-844-3375
Region 8-DENVER | AZ, CA, HI, NV, American Samoa, Guam, Northern Mariana Islands, Federated States of Micronesia, Marshall Islands, Palau | 415-437-8000
Region 9-SAN FRANCISCO | AK, ID, OR, WA | 206-615-2490

For more information about ORO, visit:
http://www.hrsa.gov/about/organization/bureaus/oro/index.html
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Questions
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Contact Information

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