



# ORO Update August 28, 2018

**Nick Zucconi**  
**Regional Administrator, Office of Regional Operations-Denver**  
**Health Resources and Services Administration (HRSA)**



# Presentation Topics

---

- Office of Regional Operations Overview
- ORO-Denver Project Highlights
- Connecting



# Health Resources and Services Administration (HRSA)

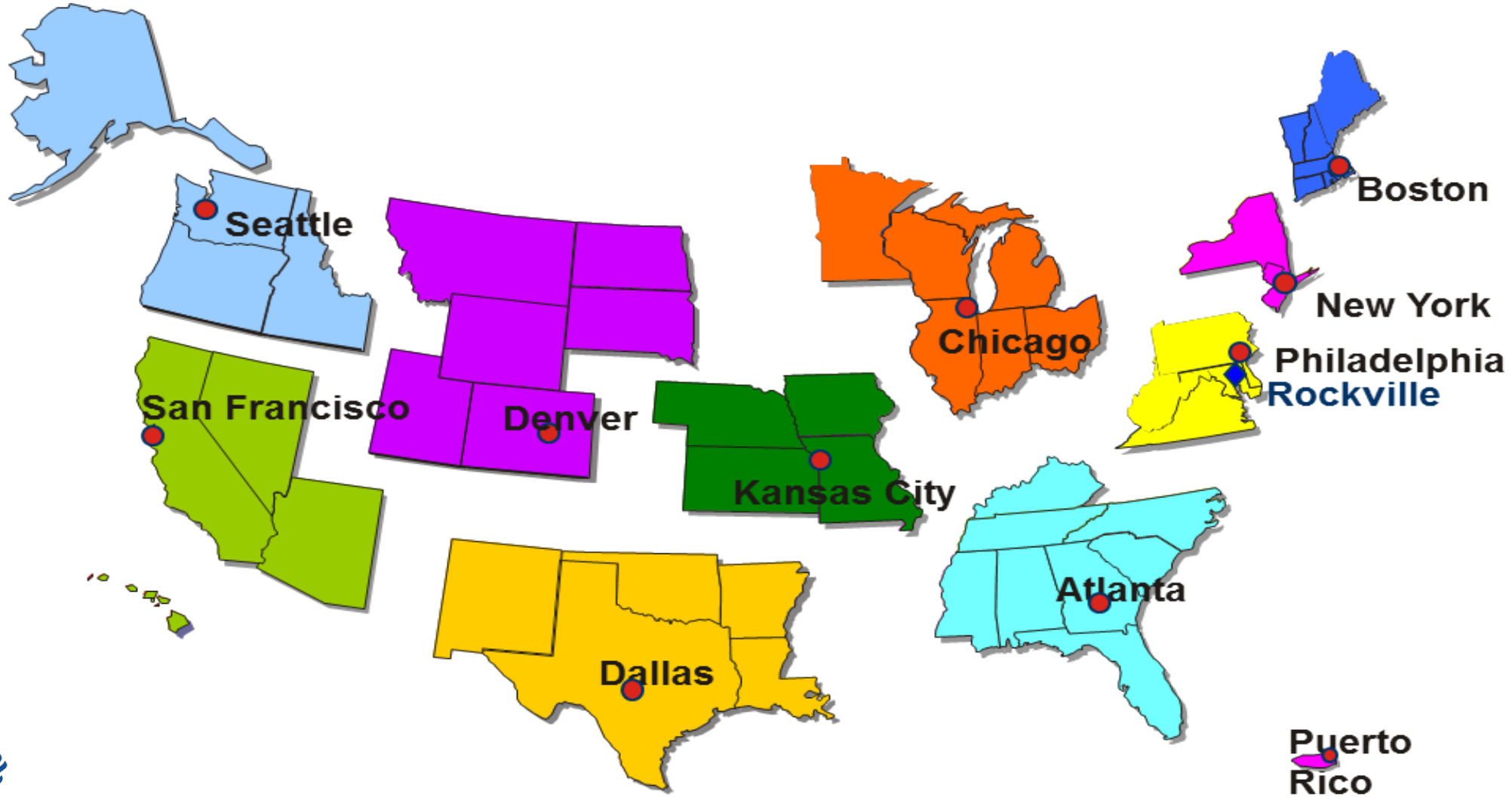
## Overview

- Supports more than 90 programs that provide health care to people who are geographically isolated, economically or medically vulnerable through grants and cooperative agreements to more than 3,000 awardees, including community and faith-based organizations, colleges and universities, hospitals, state, local, and tribal governments, and private entities
- Every year, HRSA programs serve tens of millions of people that otherwise are unable to access quality health care



# HRSA Office of Regional Operations (ORO)

*Ten Regions - One HRSA*



# Office of Regional Operations

## Mission

---

To improve health equity in underserved communities through on-the-ground outreach, education, technical assistance and partnering with local, state and federal organizations.



# Office of Regional Operations

---

HRSA's national network of 10 Regional Offices increase access to quality care, information and resources.

- Provide responsive outreach and assistance to HRSA grantees, target populations and stakeholders
- Partner with and convene local and regional stakeholders to advance HRSA priorities
- Extend the reach of HRSA's Bureau and Office programs
- Represent HRSA at meetings and events to promote HHS/HRSA initiatives
- Identify emerging regional/state trends, priorities, and effective strategies



# Office of Regional Operations

## FY 2017 Priorities by Core Functions



# Office of Regional Operations Network



## ORO STAKEHOLDERS

- HRSA Grantees
- State Leadership
- Tribal Organizations
- Community & Faith-Based Organizations
- Colleges/Universities
- Private Sector Organizations & Foundations
- HHS Regional Directors/Regional Health Administrators
- HHS Operating Divisions
- Federal Departments or Agencies



# Office of Regional Operations

## The Denver Team

Name	Title	Areas of Focus
<b>CAPT Debra Scott, RN, MS, MA</b>	Regional Nurse Consultant	Community Engagement, Tribal Health, Initiatives to Advance the Role of Nurses, Veterans, Special Populations <b>Montana</b>
<b>Kimberly Patton, PsyD</b>	Regional Behavioral Health Liaison	Behavioral Health, Tribal Health, Regional Federal Collaboration <b>Colorado</b>
<b>CAPT Christina Mead, PharmD</b>	Regional Pharmacy Consultant	Opioid Abuse, Public Health and Primary Care Integration, Special Populations, Grantee Partnerships, Quality Improvement <b>Utah</b> <b>Currently detailed to FORHP</b>
<b>Dianna Frick, MPH</b>	Public Health Analyst	Maternal & Child Health, Outreach & Education, Tribal Health <b>Wyoming</b>
<b>Vacant</b>	Deputy Regional Administrator	<b>Vacancy Announcement Closed Aug 17</b>
<b>Nicholas Zucconi, MPA</b>	Regional Administrator	Outreach and Education, State Engagement, Tribal Health, Rural Health <b>North Dakota, South Dakota</b>



# ORO-Denver Activities in 2018

- **HRSA Outreach & Education**

- ORO-Denver Quarterly Newsletter
- Grants Training Workshops
  - High Need Counties:
  - Tribes
- Rural: develop partnerships to promote healthy lifestyles for agricultural families
  - Webinar: Fall 2018
- Diabetes Prevention and Management (CDC estimates 1 in 3 adults have prediabetes):
  - Collaborate with various organizations to support the awareness of and provision of diabetes resources;
  - Emphasis on increasing utilization of DSME and DPP programs in rural and frontier areas (DSME non metro & DPP Locations)
    - State chronic disease programs
    - QIOs
    - USDA Cooperative Extension
    - Diabetes educator associations



# ORO-Denver Activities in 2018

- **Behavioral Health Prevention and Integration**

- **Suicide Prevention:**

- Integrate suicide prevention into HRSA safety-net healthcare services.
- Primary partners include the state Suicide Prevention Directors. Other partners include SAMHSA and HRSA state-level grantees.
- Intent is to increase screening/referral/treatment for suicidality among underserved populations.

- **Rural Behavioral Health**

- Conduct site visits to safety net providers - share information, provide TA
- Discuss challenges managing patients with behavioral health issues.
- Provide follow-up TA in-person, via webinar, and/or in partnership with other behavioral health organizations.
- ORO-Denver serves as a resource for behavioral health, particularly in rural areas.



# ORO-Denver Activities in 2018

---

## Opioid Misuse

- Region VIII Opioid Consultation Team
  - Quarterly meetings with State Partners
  - Region VIII Opioid Misuse Leadership Summit in 2019
  - Region VIII Federal Opioid Abuse Consultation with states, tribes, and local communities
- Confer with and advise federal, state, local, and non-profit organizations on a regional framework and strategies to address the opioid epidemic
- Provide individual TA as needed to states, communities, and health care organizations.



# ORO-Denver Activities in 2018

---

- **State Engagement**

- Discussions with State Department of Health Leadership
  - State health priorities and challenges
  - HRSA investments in the state
  - Feedback to refine HRSA's policies and practices
- Integrating Federal Health Care Investments:
  - Leveraging HHS funding in an integrated fashion in the context of State health and public health agencies.
  - Making connections between primary care and the behavioral health safety net.



# ORO-Denver Activities in 2018

## Workforce Development

- Veterans: Region 8 Veterans Workforce and Training Initiative
  - Implement a veterans' workforce strategy for HRSA-supported programs.
  - Provide information to Region 8 safety net providers about VA programs that increase veteran's access to healthcare via community providers.
  - Develop recommendations to assist employers in successfully transitioning service members to civilian employment.
  - Veterans Workgroup meetings of multiple regional, state and national partners
- Tribal: strengthen ties between state university systems and Tribes to increase health career opportunities
- Behavioral Health: promote HHS behavioral health priorities (integrated care, opioids, population health, workforce)



# ORO-Denver Activities in 2018

## Surveillance

- Provide information identified via surveillance to HRSA's Bureaus and Offices and the Office of the Secretary
  - Provide to HRSA senior leadership significant state-level developments (e.g., legislation, budget reductions, health policy, disease outbreaks, natural disasters)
  - Respond to controlled correspondence (HRSA Office of the Administrator, Office of the HHS Secretary, OIG, GAO)
- Support the resolution of issues identified through surveillance activities with HRSA stakeholders.



## When should you contact ORO?

- When you would like to connect with HRSA or HHS programs
- When you have questions about HRSA or HHS programs, data, policies, or resources
- When you are looking for a new type of partner or resource (including funding opportunities)
- When you would like to share information with HRSA to inform decision making or programming
- When you would like HRSA representation at a meeting or event
- Simply to connect!





### When might ORO reach out to you?

- When HRSA has information about new HRSA funding opportunities, policies, resources, or priorities
- When HRSA is convening stakeholders or brokering relationships
- When HRSA is collecting information to inform an issue
- When HHS or HRSA is interested in being present at a meeting or event
- When HRSA is developing partnerships
- Simply to connect!



# Office of Regional Operations - Denver

## Contact Information

---

**Name: Nick Zucconi**

**Title: Regional Administrator**

**HRSA Office of Regional Operations-Denver**

**Email: [nzucconi@hrsa.gov](mailto:nzucconi@hrsa.gov)**

**Phone: 303-844-7879**

**Web:**

**<https://www.hrsa.gov/about/organization/bureaus/oro/>**  
**[/](#)**





## Connect with HRSA

To learn more about our agency visit

[www.HRSA.gov](http://www.HRSA.gov)



Sign up for the HRSA *eNews*

FOLLOW US:

