

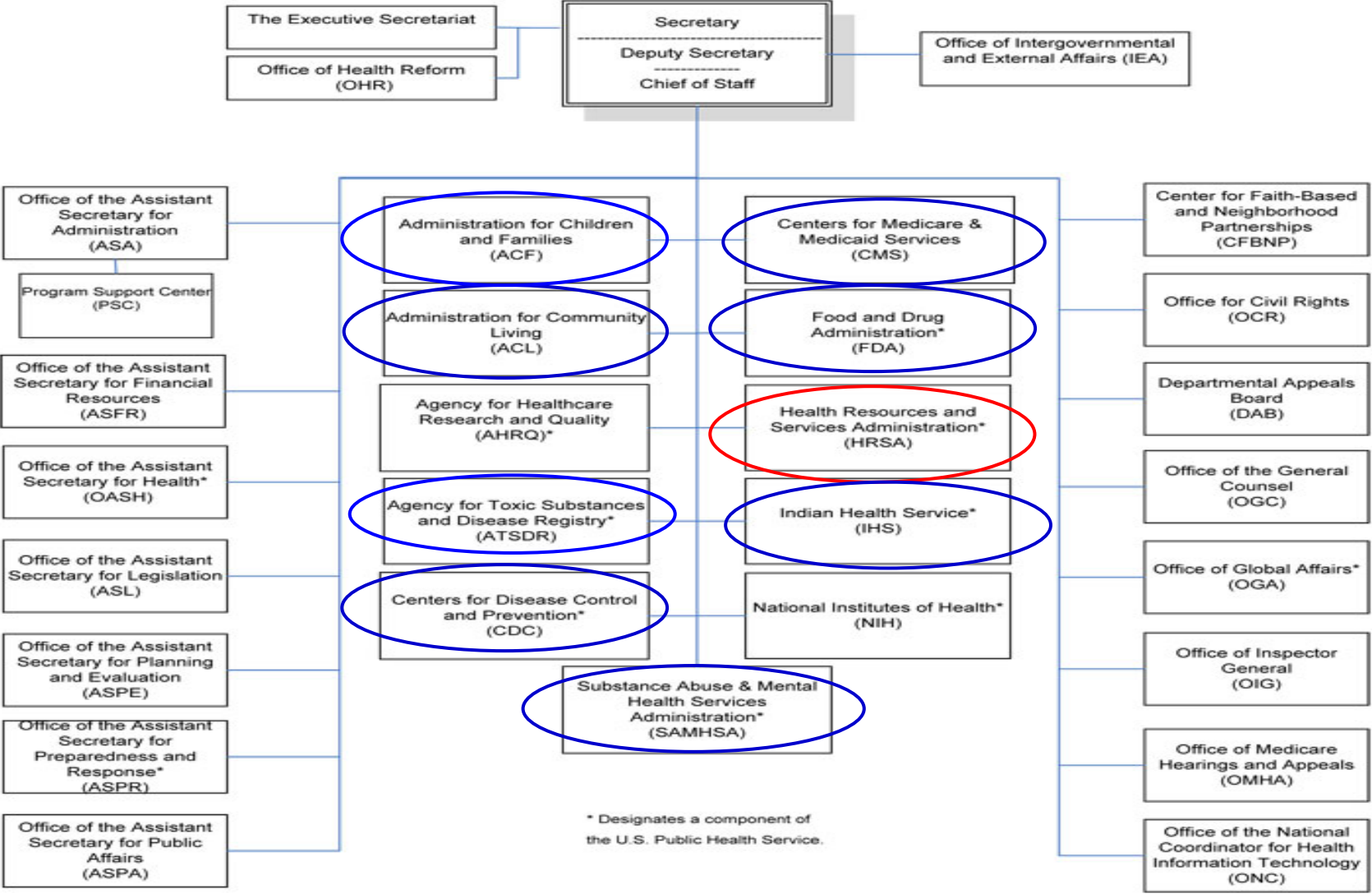


# Office of Regional Operations Overview August 8, 2017

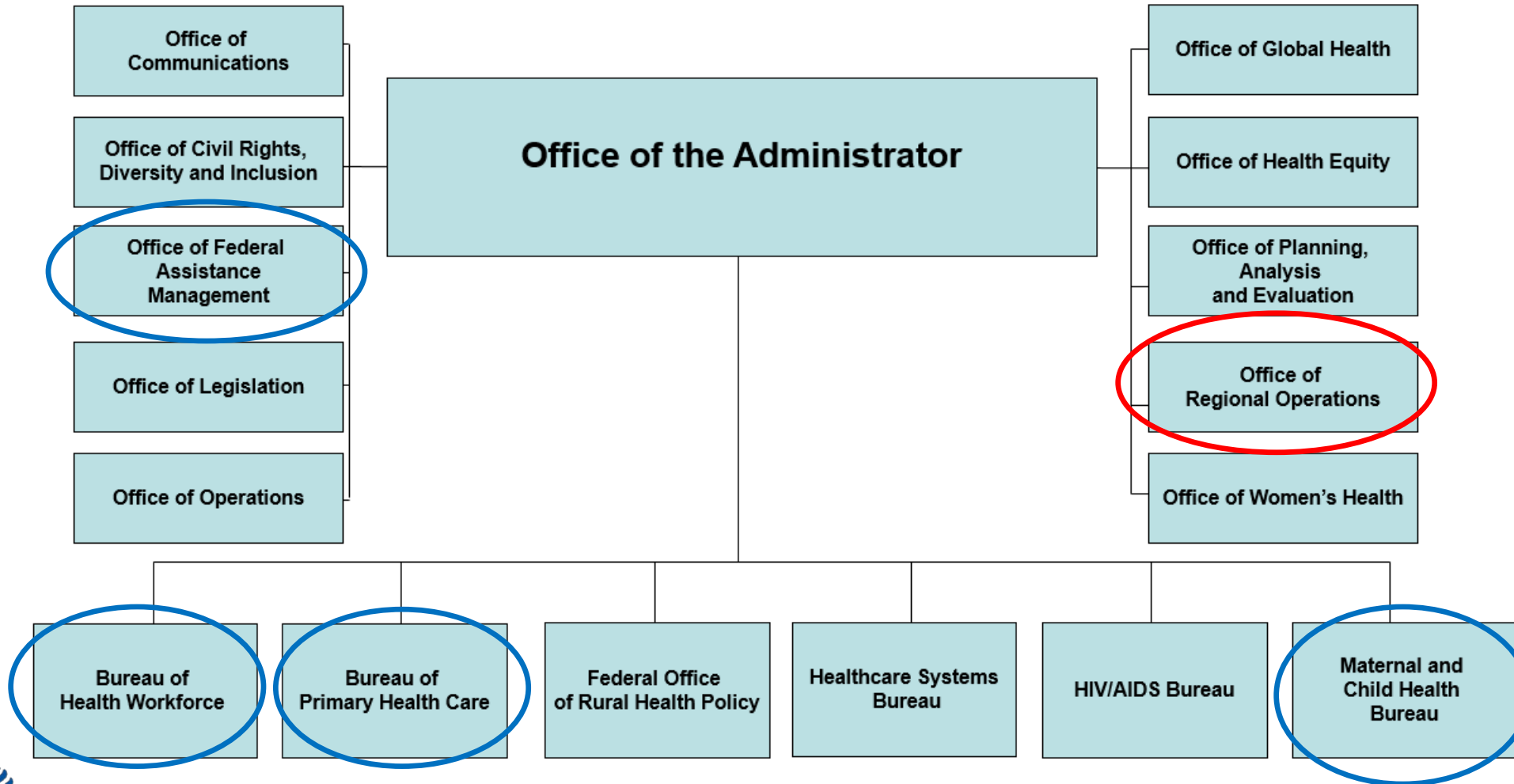
**Amanda Waldrup MS, CHES**  
**Public Health Analyst, Office of Regional Operations-Chicago**  
**Health Resources and Services Administration (HRSA)**



# The Department of Health and Human Services

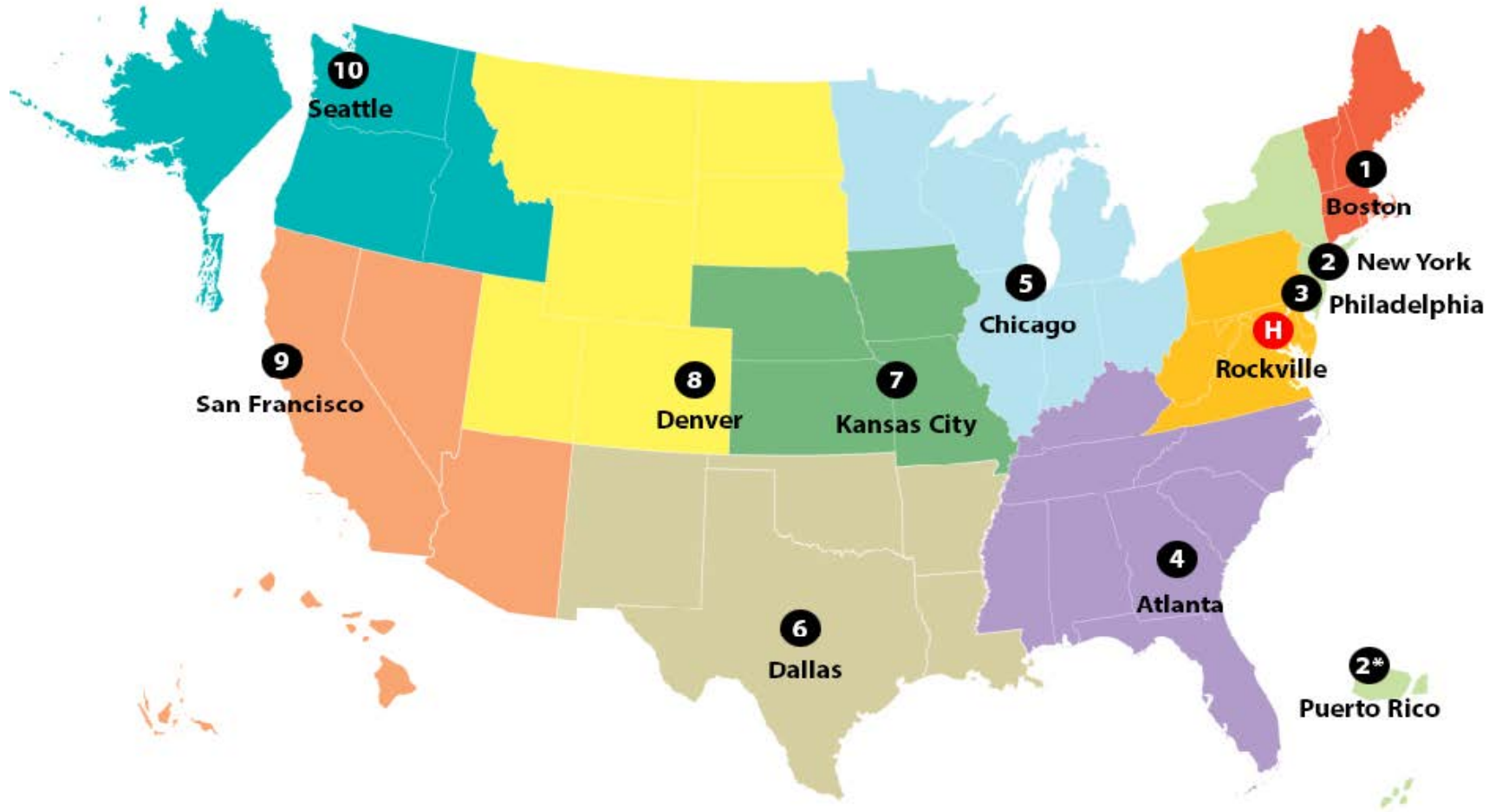


# HRSA Organizational Structure



# Office of Regional Operations

## Ten Regions – One HRSA



# Office of Regional Operations

## Mission

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To improve health equity in underserved communities through on-the-ground outreach, education, technical assistance and partnering with local, state and federal organizations.



# Office of Regional Operations

## Core Functions



# Office of Regional Operations

## FY 2017 Priorities within Core Functions



# Office of Regional Operations Network



## ORO STAKEHOLDERS

- HRSA Grantees
- State Leadership
- Tribal Organizations
- Community & Faith-Based Organizations
- Colleges/Universities
- Private Sector Organizations & Foundations
- HHS Regional Directors/Regional Health Administrators
- HHS Operating Divisions
- Federal Departments or Agencies



# Office of Regional Operations

## Regional Presence

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- Linkage to local and state-level partners
- Leveraging of state and federal resources
- Local representation, customer service support and triage
- Rapid response to crises
- Seamless participation and execution of HHS/HRSA initiatives
- Intel from the field to HRSA Headquarters
- Dissemination of HRSA information to the field
- Risk mitigation



# Office of Regional Operations

## FY 2016 Highlights

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- Educated approximately 11,625 individuals on HRSA's programs.
- Delivered 30 webinars on various health topics.
- Convened or presented at 63 behavioral health services integration events.
- Coordinated HRSA's early crisis response to the Zika outbreak in Puerto Rico.



# Office of Regional Operations

## FY 2016 Highlights

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- Supported efforts in states and communities to address the opioid crisis.
- Met with state health officials or state-level grantees in 38 states.
- Participated in 7 Regional Tribal Consultations.
- Initiated formal community engagement activities in 19 cities.





# National Statistical Data



# Health Resources and Services Administration (HRSA)

## Overview



Supports more than 90 programs that provide health care to people who are geographically isolated, economically or medically vulnerable.

The agency funds grants and cooperative agreements to more than 3,000 awardees, including community and faith-based organizations, colleges and universities, hospitals, state, local, and tribal governments, and private entities



Every year, HRSA programs serve tens of millions of people, including people living with HIV/AIDS, pregnant women, mothers and their families, and those otherwise unable to access quality health care

# Health Center Funding

## FY 2016 Highlights: \$5.1 Billion

- Nearly 1,400 HRSA-supported health centers operate 9,800+ service sites across all U.S. states and territories
- More than 24 million people, or 1 of 13 U.S. residents, receive primary health care at HRSA-supported health centers, including:
  - 1 in 3 people living in poverty
  - **1 in 6 rural residents**
  - 1 in 10 children
  - 300,000+ veterans



# Health Center Funding

## FY 2016 Highlights: \$5.1 Billion

Health centers provide quality, cost-effective care

- 70% of patients have their diabetes under control, exceeding the national average of 54%
- 64% of patients have their blood pressure under control, exceeding the national average of 52%
- Nearly 70% of health centers are recognized as Patient Centered Medical Homes
- 24% lower total Medicaid spending by health centers on average compared to other providers (33% lower on specialty care, 25% fewer inpatient admissions, and 22% lower inpatient spending)\*

\* Nocon, Robert S. et al. "Health Care Use and Spending for Medicaid Enrollees in Federally Qualified Health Centers Versus Other Primary Care Settings" *American Journal of Public Health. e-View Ahead of Print. (2016)*



# Rural Health Policy

## FY 2016 Highlights: \$150 Million

The Federal Office of Rural Health Policy provides policy support to the Office of Secretary and supports a number of rural health programs, including rural health networks, black lung clinics, telehealth, and veterans rural health access programs

- Telehealth Network Grant Program: Since 2005, supported 3,500 new or expanded telehealth sites; nearly a **10% increase** from 2015 to 2016
- Medicare Rural Hospital Flexibility Program: 96% of Critical Access Hospitals (CAH) reported at least one Medicare Beneficiary Quality Improvement measure and 80% of CAHs showed improvement in at least one quality measure





# Maternal, Infant, and Early Childhood Home Visiting Programs

## FY 2016 Highlights: \$400 Million

- Grants support voluntary, evidence-based home visiting services for at-risk pregnant women and parents with young children up to kindergarten
- 145,500 parents and children received services in FY 2015
  - 29% of all urban counties
  - **23% of all rural counties**
- Research shows that home visits improves the lives of children and families by preventing child abuse and neglect, improving maternal and child health, and promoting child development and school readiness



# National Health Service Corps and NURSE Corps

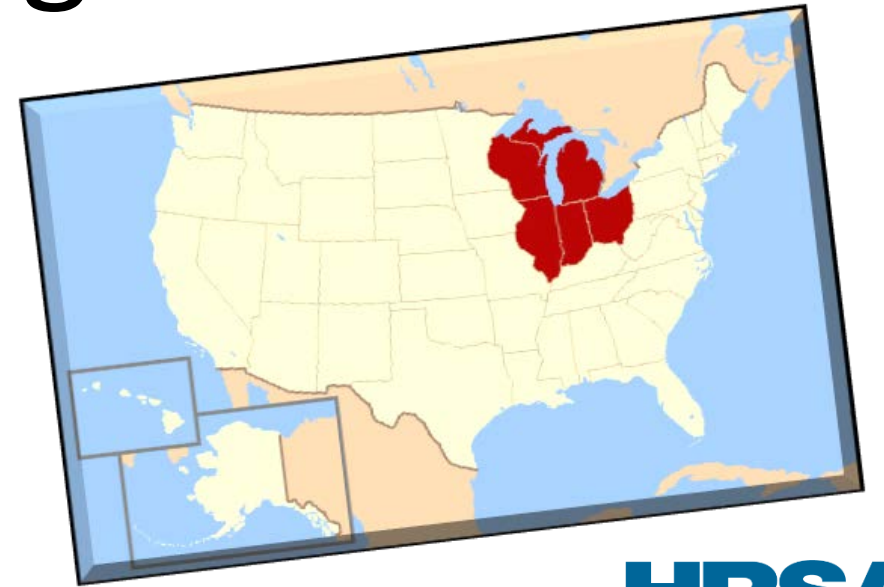
## FY 2016 Highlights: \$393 Million

- Supports 12,000+ scholarships and loan repayments in exchange for service in high-need areas
  - NHSC currently supports primary care physicians, dentists, physician assistants, nurse practitioners, behavioral health providers, and other primary care providers and health professions students
  - NURSE Corps currently supports licensed registered nurses and nurse faculty members
- National Health Service Corps (NHSC) and NURSE Corps clinicians provide care to more than 11 million people nationwide, including over **2.6 million rural residents**





# Chicago Regional Highlights



# Office of Regional Operations - Chicago

## The Regional Team

<b>Tamara Cox</b>	Deputy Regional Administrator	<b>Non-Traditional Public Health Populations, Justice Involved, Homelessness, Flint Water Crisis, Emergency Preparedness, Liaison to OASH</b>
<b>Anne Huang</b>	Nurse Consultant	<b>Opioids, Tribal, Behavioral Health, Clinical, Surveillance, PCA Lead for WI, MN, IL</b>
<b>Amanda Waldrup</b>	Public Health Analyst	<b>Minority Populations, Women, Health Disparities, Infant Mortality, NAS, Rural, HIV, LGBTQ, PCA Lead for MI, OH, IN</b>
<b>Rene Compton</b>	Administrative Officer	<b>Being Super Woman!</b>



# Office of Regional Operations

## Regional Highlights- Webinars/Trainings

In partnership with HHS Region V Offices of SAMHSA and HRSA, the Great Lakes ATTC is offering webinars that focus on the importance of integration of substance use disorder services and primary care.

### *Five Webinars:*

- January 19, 2017 - Substance Use and Mental Health Disorders: Challenges for Primary Care
- February 21, 2017 - Integrating SBIRT into Primary Care
- April 27, 2017 - Spirit of Motivational Interviewing
- May 31, 2017 - Recipe Book for Medication Assisted Treatment (MAT) Integration
- June/July 2017 - Safe Prescribing for the Prescriber

- **Webinar Recordings:** <http://www.attcnetwork.org/regional-centers/content.aspx?rc=greatlakes&content=DISTCUSTOM3>



### NAS Prevention

- Coming Soon!



# Office of Regional Operations

## Regional Highlights: Regional Meeting

On May 11-12, 2017, ORO-Chicago collaborated with the Region V Office of the Assistant Secretary for Health, the Substance Abuse and Mental Health Services Administration, and the Indiana University-Purdue University Indianapolis Richard M. Fairbanks School of Public Health to convene a 1 ½ day meeting entitled, “A Public Health Approach to Addressing Substance Misuse and Addictions, Region 5.”

- Brought together:
  - State Health Officers
  - Single State Agencies
- Focus Areas:
  - Enhancing Surveillance
  - Adolescent Risk Reduction
  - Rural Communities
- Meeting resources can be found here: <http://www.dhhsregion5meeting.com/index.php>



# Office of Regional Operations

## Regional Highlights- Webinars/Trainings

- Behavioral Health Focused

- Region V Adolescent Behavioral Health Discussion Session:
  - Adolescent Depression <https://theinstitute.adobeconnect.com/p9q9ufooarj/>
  - Adolescent Suicide Prevention: Coming Soon!



- Special Populations

- Millennials: Using Mobile Technologies to Meet the Healthcare Needs of a Tech-Savvy Generation
  - <https://hrsa.connectsolutions.com/mhttsq/>
- Millennials: Innovative Strategies to Engage and Retain Minority Young Adults (18-34) in Healthcare (**includes rural presenter**)
  - [https://hrsa.connectsolutions.com/engaging\\_minority\\_young\\_adults/](https://hrsa.connectsolutions.com/engaging_minority_young_adults/)
- Cultural Competencies for an Aging LGBTQ Population
  - [https://hrsaseminar.adobeconnect.com/lgbtq\\_population\\_archive/event/registration.html](https://hrsaseminar.adobeconnect.com/lgbtq_population_archive/event/registration.html)



# Office of Regional Operations

## Regional Highlights: Grant Writing Workshops

### Tribal Grant Writing Workshop

- Green Bay, WI (November 2016)-Partnered with Oneida Nation
- 30+ Tribal Members (MN, WI, MI, and OK+ NM)
- 2 Day Workshop

### Michigan Network Capacity Convening Training

- Detroit, MI (June 2017)
- 30 not-for-profits
- 1 day of training
- Focus on healthcare needs of at-risk youth

### Basics of the VDC Training – Vision, Design and Capacity

- Chicago, IL (July 2017)
- 50+ organizations
- 2.5 days of trainings
- Focus on developing, supporting, and increasing the competence of technical writers to submit successful grants







## When should you contact ORO?

- When you would like to connect with HRSA or HHS programs
- When you have questions about HRSA or HHS programs, data, policies, or resources
- When you are looking for a new type of partner or resource (including funding opportunities)
- When you would like to share information with HRSA to inform decision making or programming
- When you would like HRSA representation at a meeting or event
- Simply to connect!



## When might ORO reach out to you?

- When HRSA has information about new funding opportunities, policies, resources, or priorities
- When HRSA is convening stakeholders or brokering relationships
- When HRSA is collecting information to inform an issue
- When HHS or HRSA is interested in being present at a meeting or event
- When HRSA is developing partnerships
- Simply to connect!

# Resources

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- HRSA Website: [www.hrsa.gov](http://www.hrsa.gov)
  - HRSA ORO Website: <https://www.hrsa.gov/about/organization/bureaus/oro/>
- Open Grant Opportunities at HRSA: [www.hrsa.gov/grants/index.html](http://www.hrsa.gov/grants/index.html)
- HRSA Data Warehouse: <https://datawarehouse.hrsa.gov/>
- Public UDS data: <http://bphc.hrsa.gov/uds/datacenter.aspx>



# Office of Regional Operations - Chicago

## Questions



# Office of Regional Operations

## Contact Information

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