First Responder Talking Points

Scenario 1: Patient already revived by Narcan

1. Responder arrives to find the patient has been revived from overdose by the use of Narcan.
2. Provide patient with wallet card.
3. Responder should recommend patient seek medical treatment at a local Hospital.
   a. If patient disagrees, emphasize that Narcan can wear off quickly and they could slip back into an overdose if the narcotic is still their system. Also, Narcan does not work on other substances such as alcohol or benzo’s. Medical attention may be necessary.
4. Recommend the patient seek additional help from the resources listed on the back of the card.
   a. MG Intensive Outpatient Program (IOP): Provides primary group and education sessions for adults with substance use and mental health issues.
   b. Maine Alliance for Addiction Recovery: Peer coaching and telephone recovery support services
   c. Discovery House: Provides outpatient services in Waterville area including medication assisted therapy and long term recovery support.
   d. Crisis & Counseling: Provides crisis hotline and support, and outpatient substance use support.
5. Recommend the patient call MG Harm Reduction Program for further assistance with non-emergency questions.

Scenario 2: Patient needs to be revived

1. Responder arrives to find patient in suspected overdose. Administer Narcan.
2. If patient is revived prior to EMS arrival, provide them with wallet card.
3. Responder should recommend patient seek medical treatment at a local Hospital.
   a. If patient disagrees, emphasize that Narcan can wear off quickly and they could slip back into an overdose if the narcotic is still their system. Also, Narcan does not work on other substances such as alcohol or benzo’s. Medical attention may be necessary.
4. Recommend the patient seek additional help from the resources listed on the back of the card.
   a. MG Intensive Outpatient Program (IOP): Provides primary group and education sessions for adults with substance use and mental health issues.
   b. Maine Alliance for Addiction Recovery: Peer coaching and telephone recovery support services
   c. Discovery House: Provides outpatient services in Waterville area including medication assisted therapy and long term recovery support.
   d. Crisis & Counseling: Provides crisis hotline and support, and outpatient substance use support.
5. Recommend the patient call MG Harm Reduction Program for further assistance with non-emergency questions.