**25th Anniversary Video for State Offices of Rural Health (SORHs)**

**Frequently Asked Questions**

***What will my customized video look like?***

Each customized video will begin with the national video/audio plus add one minute of state specific images, logos and/or audio.

Here is a link to South Carolina’s customized video:

[https://youtu.be/lem9xn1a-x0](https://youtu.be/lem9xn1a-x0" \t "_blank)

***How many photos am I able to submit?***

You may upload 20 photos to a shared folder. Please submit jpegs and as big as possible - the higher the resolution the better. The same applies to any logos or graphics you want to send. Any Photoshop files of logos/graphics will work too.

***How do I submit photos and audio clip?***

Once you submit the online order, we will send you an invitation to a Dropbox folder to upload all photos and audio clip. If you are restricted from using Dropbox, please email Donna Pfaendtner ([donnap@nosorh.org](mailto:donnap@nosorh.org)) with the audio clip and photos.

***How do I create an audio clip?***

Audio clips can be created with your smart phone using Voice Memos. The audio should be recorded in a quiet place with no background noise.

Here is a link for step-by-step instructions:

<http://www.wikihow.com/Record-a-Voice-Memo-on-an-iPhone>

**How long will it take for me to receive the customized video?**

Once all materials are received, please allow 5 business days to receive the first draft of the video. You will have 3 days to review the video and provide suggestions for edits. Allow another 5 days for edits to receive the 2nd draft. You will have another 3 days to review and provide final edits. Allow 5 more days to receive the final video.

***How do I get started to create a customized video?***

1. After you have clicked on the [link to the online order form](https://www.regonline.com/SORH25th).
2. Receive email with instructions to access shared folder.
3. Upload state photos, logos and audio to shared folder.
4. Review first draft of video and provide feedback within 3 days.
5. Review second draft of video and provide feedback within 3 days.
6. Receive final video within 5 days.