

# Transforming Care of Sexual Assault Victims through Telemedicine

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Transforming The Care of Sexual Assault Survivors

## **Today's Presentation**

• Office for Victims of Crime

• Sexual Assault

National TeleNursing Center





• Enhance the Nation's capacity to assist crime victims

Provide leadership in changing attitudes, policies, and practices

• Promote justice and healing for all victims of crime



# **Victims of Crime Act**

This landmark legislation:

- Established OVC in 1984
- Created the Crime Victims Fund
- Supports programs and services that focus on helping victims in the immediate aftermath of crime



# **OVC Serves All Victims of Crime**

- Homicide (survivors)
- Rape/Sexual assault
- Domestic violence
- Robbery
- Financial fraud
- Child abuse

- Human trafficking
- Elder abuse
- Hate crimes
- Stalking
- Terrorism or mass violence





- 44% of women and 23% of men experience some sort of sexual violence in their lifetime.
- About 1/3 of sexual assault is reported to the police.
- About 6 in 10 victims knew their offender.
- Women are more likely to be victims than men.



## **Sexual Assault Forensic Exams**

- The body as a crime scene
- Conducted by a sexual assault nurse examiner (SANE) or a sexual assault forensic examiner (SAFE)
- Victim-centered care
- Increases patient satisfaction
- Increases likelihood of prosecution





- Swabs
- Trace evidence
- Injuries
- It can take 2-6 hours to complete
- Role of the advocate vs. role of the SANE



### Not All Communities Have Access to Forensic Exams

- Many rural and underserved communities lack the resources for SANE programs
- Insufficient experience due to the small number of exams performed
- Victims don't come forward
- Few prosecutions and convictions



### Using Telemedicine to Bridge the Gap

- Telemedicine is being used all over the country
- It involves the use of video technology and monitoring equipment
- This approach has been used with child victims of sexual abuse
- Study by University of California-Davis showed positive results





Mission is to:

- Transform the care of sexual assault patients
- Expand access to trained SANEs for populations in remote or underserved areas

Located at Newton-Wellesley Hospital in Massachusetts



#### **Partnerships are Essential!**



## **Testing a Solution...**

- A competitive solicitation from OVC and NIJ was issued in FY 2012
- Award of \$3.3M made to the MA Dept of Public Health
- MA would subcontract with pilot sites in four types of communities: military, rural, tribal, and correctional
- Process evaluation included as part of the project



#### **Pilot Sites**

Three initial pilot sites:

- Naval Hospital at Twenty-Nine Palms, CA (military)
- Hopi Health Center, Arizona (tribal)
- Sutter Lakeside Hospital (rural)



#### What We Hope to Achieve

For sexual assault patients

- Empowerment to report the assault
- Resources that promote healing
- Increased satisfaction with care



### What We Hope to Achieve

#### For clinicians

- Increased competence and confidence
- Increased satisfaction with clinical practice

#### For the criminal justice system

- Enhanced quality of evidence
- Higher rates of reporting, prosecution, conviction



#### What does a TeleNursing Center Look like?



Administration Office û

View of the Hospital area ⇒





### **The Hub**

Two private session rooms.

One single and one dual station.





Lighting was added to highlight faces of the TeleNurses.

Sound dampening panels were added to the walls.



#### **Cart at Remote Site**





# Challenges

- Identifying pilot sites
- State licensure for MA SANEs
- Volume



#### Cases

First two cases occurred in May and June

Case #1: Female patient

Case #2: Male patient



# Thank you!

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National TeleNursing Center

http://www.mass.gov/eohhs/gov/departments/ dph/programs/communityhealth/dvip/violence/sane/telenursing/ Office for Victims of Crime