

State Offices of Rural Health Orientation Meeting

Bureau of Health Workforce

Division of Policy and Shortage Designation

Shortage Designation Updates

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Session Objectives

1. Shortage Designation Role in HRSA/BHW
2. Health Professional Shortage Areas (HPSA)
3. Shortage Designation 2.0
4. Searching for HPSA Designations through HPSA Find

Bureau of Health Workforce Mission and Values

Improve the health of underserved and vulnerable populations by strengthening the health workforce and connecting skilled professionals to communities in need.



Collaboration

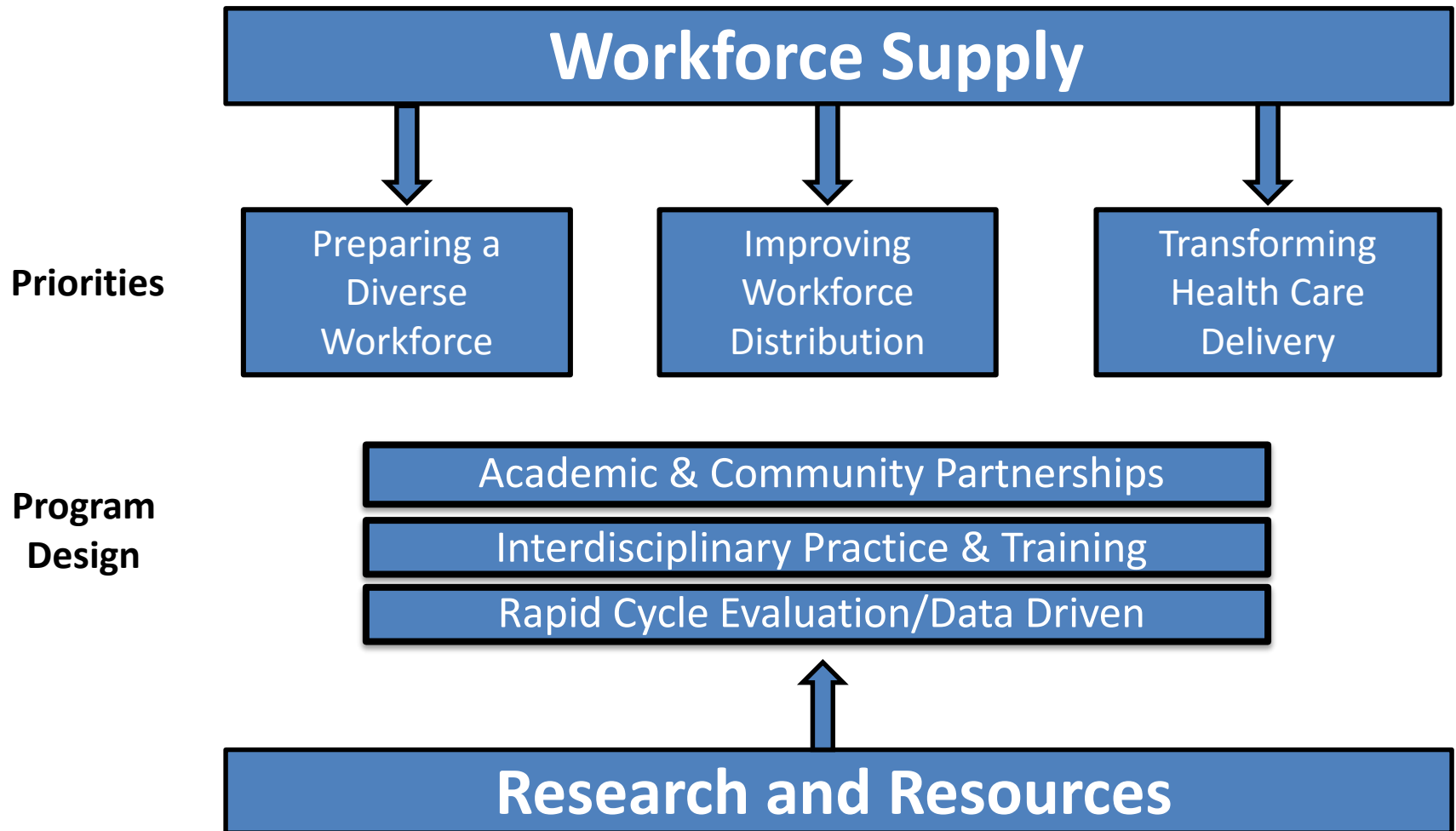


Accountability



Innovation

Bureau of Health Workforce



HEALTH PROFESSIONAL SHORTAGE AREAS

- A Health Professional Shortage Area (HPSA) is a designation, determined by the HHS Secretary, of a health workforce or provider shortage.
 - HPSA scores were originally developed for the National Health Service Corps (NHSC) to determine priorities for assignment of clinicians.
 - Today many Federal and State programs use HPSA designations in determining eligibility, including:
 - NHSC
 - NURSE Corps
 - Medicare Physician Bonus Payments
 - Rural Health Clinic Certification
 - J-1 Visa Waiver Program

Who Reviews HPSA Designations?

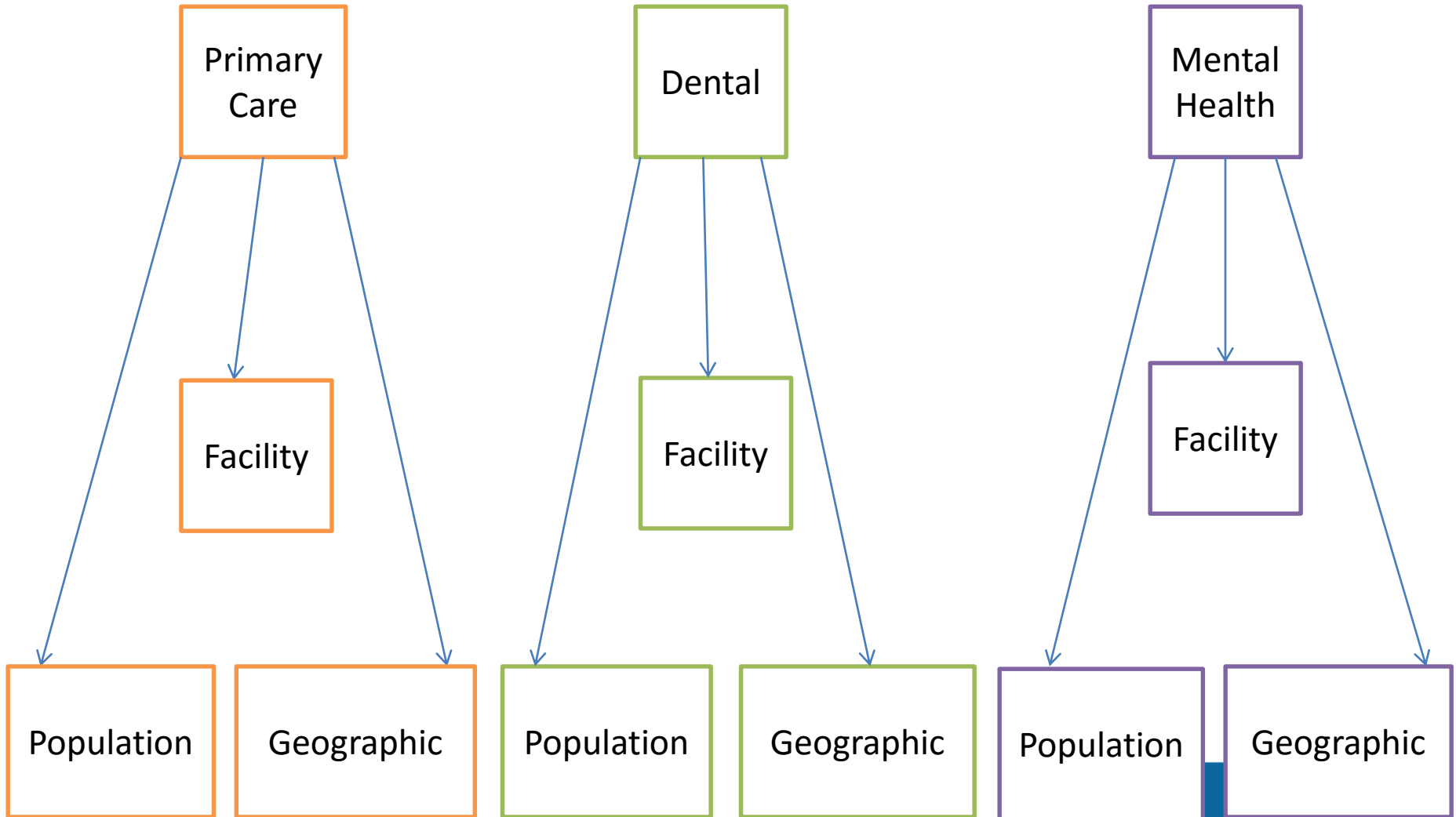
Like the NHSC, the Division of Policy and Shortage Designation (DPSD) is part of HRSA's Bureau of Health Workforce (BHW).

DPSD reviews the HPSA designation applications submitted by State and Territorial Primary Care Offices (PCOs) to determine if they meet the criteria for designation by the HHS Secretary as a HPSA.



Types of HPSAs

There are 3 types of HPSAs: Primary Care, Dental, and Mental Health. For each of these types, a designation can be made for a geographic area, population group, or health care facility.



Determining Factors of HPSA Score	Primary Care HPSA	Dental Health HPSA	Mental Health HPSA
Population to Provider Ratio	X	X	X
Percent of Population Below 100% Poverty	X	X	X
Travel Time or Distance to Nearest Source of Care	X	X	X
Infant Mortality Rate or Low Birth Weight	X		
Access to Fluoridated Water		X	
Youth and Elderly Ratios			X
Substance and Alcohol Abuse Prevalence			X



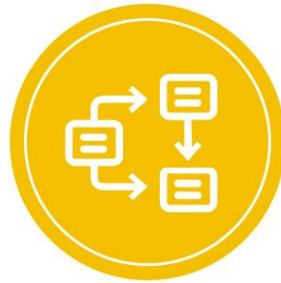
Shortage Designation 2.0

Key highlights of the Shortage Designation vision to be accomplished over a 3-year roadmap that began in 2014.



DATA

- Use of standardized provider, health and demographic data
- Enhanced reporting
- Defined business process and policy for an automated, standardized way for data to be updated



PROCESS

- System supports the end-to-end business functions
- Consistent process and business rules for designation regulation requirements
- Recurring automated recalculation of scores via use of standard data sets
- Elimination of paper / manual processes



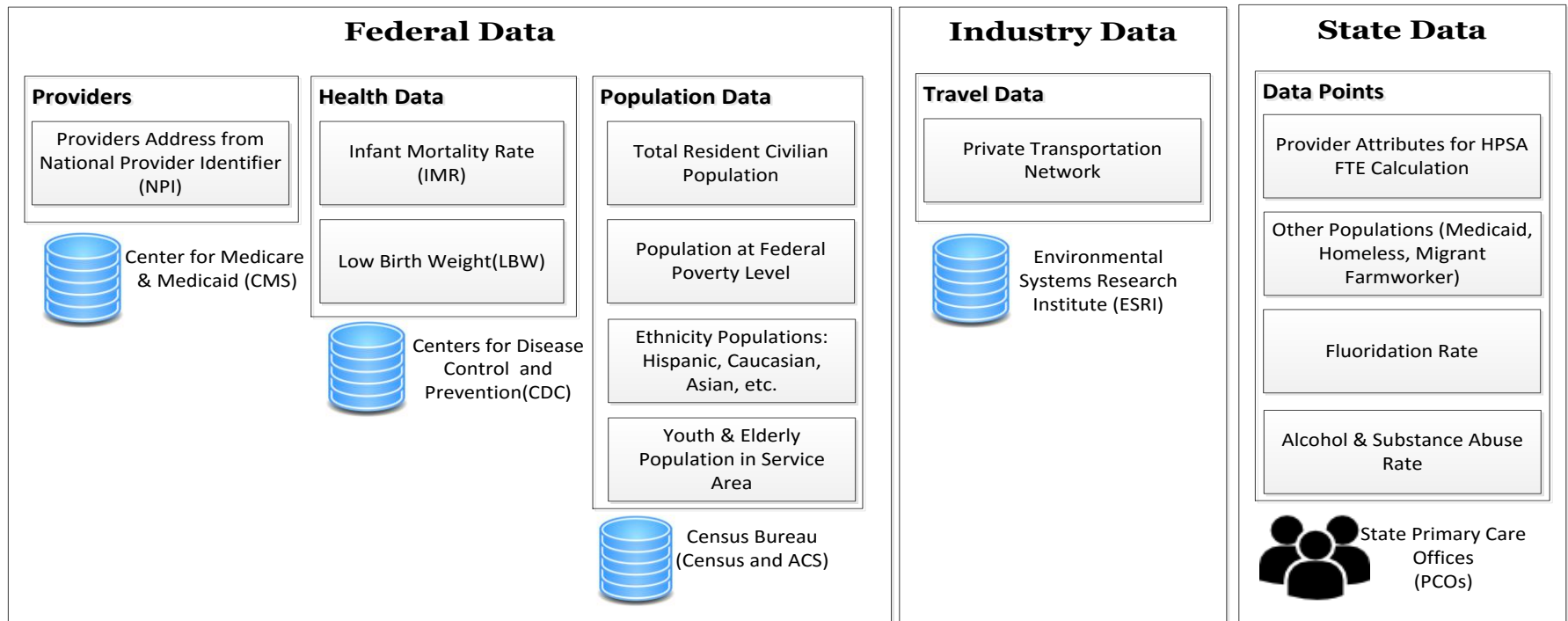
PEOPLE & COMMUNICATION

- Enhanced compliance and analysis role for designation requests
- Defined and documented roles and responsibilities for HRSA and PCOs
- Reduced burden for PCOs to identify, source, and submit data

Shortage Designation 2.0 | Data Review

Standardized data is sourced from:

- The Centers for Medicare and Medicaid Services (CMS) for provider data
- The Centers for Disease Control and Prevention (CDC) for infant health data
- The Census Bureau for population data
- The Environment Systems Research Institute (ESRI) for travel and spatial mapping data



Shortage Designation 2.0

Six Month Focus

Provider Management: Reassess Approach & Engage PCOs

Theme:

- Enhance provider management function

Priorities:

- NPI Delta file processing and procedures from CMS
- Improving current functionality to address workload issues and addressing defects
- Data policy, cycle, and management definition
- Research for low income provider data (CMS claims data)

Current SDMS Functionality: Close Gaps & Focus on Improvements

Theme:

- Enhance and close gaps with specific tracks of improvements while also supporting production issues and resolution

Priorities:

- Updating SDMS with Population for Whom Poverty is Determined for all data points
- Territories and rural areas data and designation management
- Entering exception scenarios (no geocoding, NND, no transportation)
- SRSA functionality and data migration
- Test Area within SDMS

User Support & Customer Service: Improved & Seamless Support

Theme:

- Improved support model, communications and expectations for POs & PCOs

Priorities:

- Address overall communication gaps
- Improved expectation setting
- Revised user support model
- Provide clarity on how items are prioritized
- Provide ongoing PCO & PO training



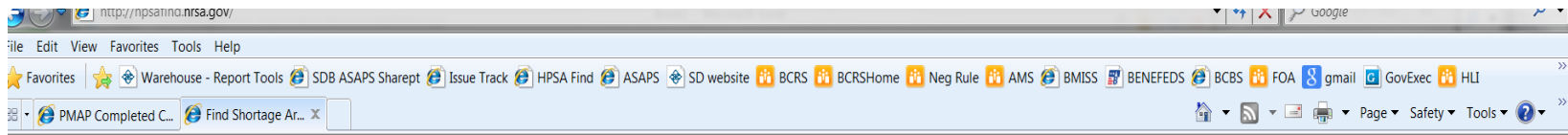
To search for HPSA designations*, please visit:

<http://hpsafind.hrsa.gov/>

***Please note that many programs that use HPSA designations and scores to determine eligibility and funding priorities use HPSAs as of a particular date.**

As such, the current designation and score found on HPSA Find may not be the same as that used by a specific program to decide eligibility and funding.

HPSA Search by State and County



Find Shortage Areas: HPSA by State & County

[Shortage Designation Home](#)

Find Shortage Areas

[HPSA & MUA/P by Address](#)

[HPSA Eligible for the Medicare Physician Bonus Payment](#)

[MUA/P by State & County](#)

Health Professional Shortage Areas (HPSAs) are designated by HRSA as having shortages of primary medical care, dental or mental health providers and may be geographic (a county or service area), demographic (low income population) or institutional (comprehensive health center, federally qualified health center or other public facility). Medically Underserved Areas/Populations are areas or populations designated by HRSA as having: too few primary care providers, high infant mortality, high poverty and/or high elderly population. [More about shortage areas](#)

Programs that use HPSAs to determine eligibility may utilize the HPSA data as of a certain date in time in order to facilitate program operations. To locate NHSC approved sites with eligible HPSAs and the corresponding HPSA scores for use in the National Health Service Corps programs, individuals should refer to the [NHSC Jobs Center](#)

Updated 11/29/2013

[Advanced search by HPSA Type, Score, Metro, and Status](#)

Find a Designated HPSA: Choose a State, County & Discipline		
State	Select a State	First, choose a State.
County		Now, choose All Counties, one county or each of the counties you wish to search. To select more than one County, hold down the Ctrl key while making your selection
Discipline	Primary Medical Care Dental Mental Health	Then, choose a discipline. To select more than one discipline, hold down the Ctrl key.
#		Optional: Find a HPSA using its ID #. State and Discipline selections must be provided.

Local intranet | Protected Mode: Off

150%



HPSA Search by Address

HRSA Data Warehouse | HRSA.gov



U. S. Department of Health and Human Services
Health Resources and Services Administration

Enter Keywords

HRSA Data Warehouse HRSA.gov

Powered by the HRSA Data Warehouse

Find Shortage Areas: HPSA & MUA/P by Address

[Shortage Designation Home](#)

Find Shortage Areas

[HPSA by State & County](#)

[HPSAs Eligible for the Medicare Physician Bonus Payment](#)

[MUA/P by State & County](#)

Find out if this address is located in a Geographic or Population Group HPSA or MUA/P

Please provide either street address + city + state, or street address + ZIP code.

Street Address (no P.O. Box, etc.):

City:

State:

ZIP Code:

Include geographic (FIPS) codes

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Note: This search will not identify organizations that have institutional HPSAs. To find these HPSAs, use the [State and County Search](#) option.



QUESTIONS?

