Bureau of Primary Health Care Update

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Bureau of Primary Health Care
Primary Health Care Mission

Improve the health of the Nation’s underserved communities and vulnerable populations by assuring access to comprehensive, culturally competent, quality primary health care services.
Federal support for health centers began in 1965.

The Health Center Program is authorized under section 330 of the Public Health Service (PHS) Act.

HRSA provides Federal grant funding to approximately 1,200 health centers in every State, the District of Columbia, Puerto Rico, the Virgin Islands, and the Pacific Basin that deliver primary and preventive care through nearly 9,000 comprehensive service sites.
• Access to Federal grant funds to support the costs of uncompensated care (Health Center Program Grantees Only)
• Enhanced Medicaid and Medicare Reimbursement
  – Prospective Payment System (PPS) or other State-approved alternative payment methodology
  – Federally Qualified Health Center (FQHC) Medicare all-inclusive rate
• Participation in the 340B (discounted) Drug Pricing Program
• Automatic Health Professional Shortage Area Designation and participation in National Health Service Corps
• Federal Tort Claims Act (FTCA) malpractice coverage (Health Center Program Grantees Only)
• Federal Loan Guarantee Program (Health Center Program Grantees Only)
Health Center Program: Services

Must provide either directly or through contract or established arrangement:

- All required **primary and preventive services**
- **Supplementary services** including referrals to other providers (specialists when medically indicated) and health related-services (substance abuse and mental health services)
- **Case management** services (counseling referral, and follow-up) and other services designed to assist patients in establishing eligibility for programs that provide financial assistance
Health Center Program: Services

- **Enabling services** including outreach, transportation and translation
- **Education** regarding the availability and proper use of health services
- **Additional health services as appropriate** including behavioral and mental health and substance abuse services, recuperative care and environmental health services
Health Center Program: What it Means

- Community-driven
- Community-responsive
- Comprehensive
- Culturally competent
- Interdisciplinary
21.1 Million Patients
- 93% Below 200% Poverty
- 36% Uninsured
- 62% Racial/Ethnic Minorities
- 1,121,037 Homeless Individuals
- 903,089 Agricultural Workers
- 219,220 Residents of Public Housing

Grantees Serve All Ages
- 65 & up 7%
- Under 5 11%
- 5 to 12 13%
- 13 to 17 8%
- 18 to 24 10%
- 25 to 64 51%

Grantees Revenue Sources
- Medicaid 38%
- BPHC Grants 18%
- Medicare 6%
- State / Local/Other 17%
- Other Federal Grants 3%
- Other Public Insurance 3%
- Other 3rd Party 7%
- Self-Pay 6%

- 1,198 Grantees with 8,900+ Service Sites
- 83.8 Million Patient Visits
- Over 148,000 Staff
- 10,400+ Physicians
- 7,500+ NPs, PA, & CNMs

Source: Uniform Data System, 2012, Service Sites: HRSA Electronic Handbooks
951,000 Patients
- 91% Below 200% Poverty
- 32% Uninsured
- 71% Racial/Ethnic Minorities
- 24,412 Homeless Individuals
- 17,946 Agricultural Workers

Look-Alike Revenue Sources

- Medicaid 44%
- State / Local/Other 32%
- Other Federal Grants 4%
- Other Public Insurance 1%
- Medicare 8%
- Self-Pay 4%
- Other 3rd Party 7%

Look-Alikes Serve All Ages

- Under 5 11%
- 5 to 12 13%
- 13 to 17 8%
- 18 to 24 10%
- 25 to 64 51%
- 65 & up 7%

- 93 Look-Alikes with 270+ Service Sites
- 3.4 Million Patient Visits
- Over 5,707 Staff
- 560+ Physicians
- 275+ NPs, PA, & CNMs

Source: Uniform Data System, 2012, Service Sites: HRSA Electronic Handbooks
Health Centers Serve a High Proportion of Low-Income, Minority and Uninsured Patients


### Patients

- 2008: 17,122,535
- 2009: 18,753,858
- 2010: 19,469,467
- 2011: 20,224,757
- 2012: 21,102,391

Growth from 2008-2012: 3,979,856 (23.2%)

### Sites

- 2008: 7,518
- 2009: 7,892
- 2010: 8,156
- 2011: 8,501
- 2012: 8,979

Growth from 2008-2012: 1,461 (19.4%)

### Jobs

- 2008: 113,059
- 2009: 123,012
- 2010: 131,660
- 2011: 138,403
- 2012: 148,245

Growth from 2008-2012: 35,186 (31.1%)

Source: Uniform Data System, 2008-2012 and HRSA Electronic Handbooks
Among Health Center Patients:
- 70.2% entered prenatal care in the first trimester
- Rate of low birthweight babies (7.14%) continues to be lower than national estimates (8.1%)
- 63.6% Hypertensive Patients with Blood Pressure $\leq 140/90$
- 70% Diabetic Patients with HbA1c $\leq 9$
- $686$ Total Cost per Patient
- $150$ per Medical Visit

For more information:

Over 80% reported the overall quality of services received at the health center were “excellent” or “very good.”

Over 80% reported that they were “very likely” to refer friends and relatives to the health center.

Over 75% reported the main reason for “going to the health center for healthcare instead of someplace else” was because it was convenient (28%), affordable (25%), and provided quality healthcare (22%).
Primary Health Care
Our Focus

- Outreach/Quality of Care
- Health Outcomes/Disparities
- Cost/Financial Viability

- Need
- Services
- Management and Finance
- Governance
**Impact-BPHC Quality Strategy**

**Strategy Implementation**

1. Programs/Policies
2. Funding
3. Technical Assistance
4. Data/Information
5. Partnerships/Collaboration

**Priorities & Goals**

1. Implementation of QI/QA Systems
   - *All Health Centers fully implement their QI/QA plans*

2. Adoption and Meaningful Use of EHRs
   - *All Health Centers implement EHRs across all sites & providers*

3. Patient-Centered Medical Home Recognition
   - *All Health Centers receive PCMH recognition*

4. Improving Clinical Outcomes
   - *All Health Centers meet/exceed HP2020 goals on at least one UDS clinical measure*

5. Workforce/Team-Based Care
   - *All Health Centers are employers/providers of choice and support team-based care*
% of Health Centers with EHR Implementation (2012)
- 88% have EHRs at all sites used by all providers
- 12% have EHRs at some sites used by some providers

% of Health Centers Achieving Patient-Centered Medical Home Recognition (as of August 2013)
- 80% of all health centers are participating in Patient-Centered Medical Home Initiatives (PCMHHI) and nearly 29% have achieved Patient-Centered Medical Home (PCMH) recognition

% of Health Center Meeting/Exceeding Healthy People 2020 Goals (2012):
- 59% Meet/Exceed Hypertension Control Goal of 61%
- 11% Meet/Exceed Diabetes Control (HbA1c ≤9) Goal of 84%
- 37% Meet/Exceed Early Entry into Prenatal Care Goal of 78%
- 61% Meet/Exceed Low Birthweight Goal of 7.8%

Percentage EHR Adoption by State, CY 2012

Source: Uniform Data System, 2012
PCAs

- Provide training and related information to health centers
- Coordinate O/E efforts at the state level
- Provide technical assistance
- Share real-time Intelligence with HRSA
- Report state level barriers and successes.

Health Centers

- Hire and train O/E assistance workers
- Conduct in-reach and outreach and assist with the enrollment process
- Share barriers and successes with PCAs
- Report metrics, successes, and barriers to HRSA quarterly.
Important Affordable Care Act websites:

https://www.healthcare.gov/
https://CuidadoDeSalud.gov
http://www.hrsa.gov/affordablecareact/
Thank You!

Questions?
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