NO SO RH Leadership Institute
Wyoming Capstone Project

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NO SORH Leadership Institute

- Why the Wyoming Office of Rural Health (ORH) conducted a survey

- How can we better serve the hospitals and clinics, who serve the citizens of Wyoming?
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- ORH surveyed the Critical Access Hospital CEO’s and the Rural Health Clinic Managers on types of support needed from ORH
- Short survey with nine questions
  - Information regarding the facility
  - Type of facility
  - Quality Health Indicators benchmarking tool interest
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- Types of future support ORH could offer:
  - Annual or semi-annual billing/coding workshop
  - Annual in-state rural health conference
  - Periodic webinars on important topics
  - Quarterly conference calls among peers to share best practices

- Rate the level of value support from ORH
  - Financial support in national organizations
  - Scholarships to attend national conferences
  - Scholarships to attend training workshops
  - Mini-grants to use toward projects
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- Interest in Falls Prevention Education workshops
- Interest in Cultural Competency trainings
- Interest in Language Access Plan
- Other types of support requested
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- The ORH received 17 responses from CEOs, Clinic Managers, Physicians, and Nurses (64.7% CAHs, 17.6% Independent RHCs, 17.6% Hospital-based RHCs)
- In an overwhelming response the responders indicated an annual in-state rural health conference is needed (11) followed by periodic webinars on topics
- Scholarships to attend national conferences was the winner (11) followed by scholarships to attend national conferences and mini-grants
87.5% of respondents indicated their facility would be interested in participating in Falls Prevention Education with 12.5% not at this time but would like additional information.

60% of respondents indicated their facility would be interested in Cultural Competency trainings; 40% not interested.

60% of respondents indicated their facility would be interested in training to develop a Language Access Plan with 12.5% not at this time but would like additional information.
Action Plan

- Set priorities for projects
- Look for creative ways in which to fund the support projects
- Provide Falls Prevention Education workshops
- Continue QHi benchmarking tool
- Solicit support from partners
  - Provide an in-state Rural Health Conference
  - Collaborate with the Office of Multicultural Health to discuss options for Cultural Competency and Language Access Plan trainings