

ICD-10 Education Provided by SORHs

(03/30/2012)

National Organization of State Offices of Rural Health

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Introduction

State Offices of Rural Health (SORH) are a collaborative group that likes to learn from each other and share ideas and products. The following is a collection of ICD-10 related education developed and/or supported by SORHs. Please feel free to “steal shamelessly” from the good work of your peers. Special thanks go out to the SORHs that shared their efforts with the rest of the SORH community. If you would like to add your ICD-10 education activities to this document, please send your contributions to Stephanie Hansen at steph@nosorh.org.

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Introduction	2
I. State Offices of Rural Health – ICD-10 Education Activities	
Arizona	4
Colorado	4
Iowa	4
Kansas	5
Kentucky	5
Maine	5
Montana	6
New Mexico	6
Oregon	6
Virginia	7
West Virginia	7
II. Appendices	
1 – Colorado	8
2 – Kentucky	12
3 – New Mexico	15

Arizona

Conducted a webinar entitled: Arizona Rural Hospital Flex Program - ICD-10 Implementation Overview. Presenters were: Jon Melling, FHIMSS President AzHIMSS, Practice Director, Top Tier Consulting, Donna Bonno, Director HIM Services, QuadraMed. ICD-10 Implementation Guide for Small Hospitals <http://crh.arizona.edu/programs/service/flex/resources>

For additional information, contact:

Kevin Driesen
Tel: 520-626-5837
Email: kdriesen@email.arizona.edu

Colorado

We've offered 2 workshops and a webinar. Promotional materials are included in Appendix 1.
Workshop: ICD 10 - Keys to a Successful Transition
Presenters: John Beard, ARHPC and John Burns, ARHPC

ARHPC Workshop will include:

- Demonstration of the conversion from ICD-9 to ICD-10 for the three most common inpatient diagnostic cases for all short term and acute care and critical access hospitals
- Guidance of the productivity and documentation issues in the conversion
- Guidance of the budget dollars needed to be incorporated into the hospital's strategic plan
- Guidance for the transition: Budget, Training, Staffing, etc.
- 6 Hours CEU credit for each participant
- 1 year membership to the ARHPC (The Association of Rural Health Professional Coders) for follow up questions and support.

For additional information, contact:

Michelle Mills, Director of Hospital and Clinic Programs
Tel: 303-407-0410
Email: mm@coruralhealth.org

Iowa

Through our SHIP grant—approx. 10K will go to the IA Hospital Association to support ICD-10 training efforts.

For additional information, contact:

Gloria Vermie
Tel: 515-281-7224
Email: Gloria.Vermie@idph.iowa.gov

Kansas

We allotted SHIP funds from our state-wide consortium, where 78 (out of 96) SHIP hospitals agree to put \$1,000 of their SHIP funds towards for programming. Tentatively the plans are to help support regional workshop trainings that are being organized through a state-wide ICD-10 taskforce. The taskforce includes representatives from the hospital association, rural hospitals, academic centers, and the state health information management association (who is the chair). Here is a link to the web-page with more information about the taskforce.

<http://www.khima.com/information/information2.html>

For additional information, contact:

Sara Roberts

Tel: (785) 291-3796

Email: SRoberts@kdheks.gov

Kentucky

We are conducting a ICD_10 for CAHs and collaborating with our Ky. Hospital Association. Promotional materials are included in Appendix 2.

For additional information, contact:

Woody Dunn

Tel: 606-864-1432

Email: wdunn2@uky.edu

Maine

Maine is currently planning ICD-10 education for all coders and billers in all CAHS. We are using SHIP carry over funds from 10-11 to develop the curriculum and then the individual \$9K each hospital receives is used to provide 24hrs of onsite face to face training for any number of staff the hospital decides. As it is SHIP funds the small PPS hospitals are also included and we have a total of 21. The training will include a diagnostic coding and procedural coding portion and then a practice session over 24 hrs. which can be broken up anyway they want. The trainer is Maggie Fortin from Baker Newman Noyes Portland, ME <http://www.bnncpa.com/> and she is a certified trainer for ICD-10 so this should be seen as a train the trainer and the participants will be able to apply for certification thru HIMA or AAPC . The curriculum is currently being developed and the training was planned to start Sept 2012 but as the change over to the new codes is potentially being delayed am unsure when we will start.

For additional information, contact:

Edwina Ducker, Rural Health Manager

Tel: 207-287-5427

Email: edwina.ducker@maine.gov

Montana

The MT Flex program has co-sponsored a one-day ICD 10 training that was held in conjunction with the MT Hospital Assn annual meeting last fall. Flex is also sponsoring two ICD-10 webinars later this summer. We used/will use the same instructor for both - Irene Mueller. She's in transition as chair of the HIM Dept at Western Carolina University in NC. Since it's important that ICD 10 training is conducted by ICD 10 certified instructor or CEUs won't be honored by some accrediting orgs. AHIMA is requiring 6 ICD 10 credits completed by the end of this year for all its member to retain their credential so this is important. I'd also encourage SORHs to contact and work with their state HIM assn's as they are all tasked to deliver ICD 10 training but are frequently resource strapped. Could be a great partnership.

For additional information, contact:

Carol Bischoff
Tel: 406-457-8016
Email: carol@mtha.org

New Mexico

NM has contract out with New Mexico Hospital Association for \$3946.00. Contract Objectives are included in Appendix 3.

For additional information, contact:

Martin Jude Peralta, Flex Program & SHIP Program Coordinator
Tel: 505-841-5832
Email: martin.peralta@state.nm.us

Oregon

We are working with the Oregon HIMA group to set up webinars/video conferencing with our CAHs. They have lots of funds to spend on this training!!

For additional information, contact:

Shellye Dant
Tel: 503-494-4450
Email: dants@ohsu.edu

Virginia

We have contracted with the Virginia Rural Health Resource Center (VRHRC). The VRHRC will be scheduling several workshops over the coming months at various locations throughout the state to provide coding staff with a basic understanding of ICD-10 coding principles. VRHRC will contract with leading state and national experts on the subject, and will target RHC, SHIP, CAH, and independent rural physician practices.

For additional information, contact:

Kathy Wibberly

Tel: 804-864-7426

Email: Kathy.Wibberly@vdh.virginia.gov

West Virginia

We are working on ICD-10 with our CAHs through our CAH network with the Flex grant. We are doing part one of the project this year and continuing it next fiscal year with Flex.

For additional information, contact:

Shawn Balleydier, Assistant Director

Tel: 304-558-4382

Email: shawn.g.balleydier@wv.gov



**The Colorado Rural Health Center
Presents**

ICD-10 Billing & Coding Workshop

ICD-10 is coming fast and furious... Will you be ready??

- HIPAA 5010 Transactions Version Update: What is it ?
- Key implementation dates
- Why ICD-10? Why now? Who is affected by the changes?
- Key ICD-10 details, characteristics and guidelines
- Steps to correct coding, code cross-walks and examples!
- Steps to get prepared **NOW**– don't let your cash flow tank!

**9.13.11
Sterling Regional
Medical Center
Sterling, CO**

**9.20.11
Live Webinar**

*CEU Credits available pending
approval thru AAPC

On October 1, 2013 ICD-10 will bring monumental changes to physicians and the healthcare industry. This seminar will help you understand the changes that are coming and how to get prepared **NOW!!!!**

- HIPAA 5010 Transactions Version Update: What is it and why does it have to be implemented by January 1, 2012
- Key implementation dates
- Why ICD-10? Why now? Who is affected by the changes?
- Key ICD-10 details, characteristics and guidelines
- Steps to correct coding, code cross-walks and examples!
- Steps to get prepared **NOW**– don't let your cash flow tank!

Stay tuned for the locations of these workshops and information regarding the webinar on September 20th, 2011. The Colorado Rural Health Center will be posting information on our Weekly Update as it unfolds. To subscribe to our newsletter please visit our [website](#) and click on Weekly Update



The State Office of Rural Health

Colorado Rural Health Center Presents:

ICD-10 Billing & Coding Workshop – Lamar

March 28th, 2012 8:00am - 4:00pm

Lamar Cultural Events Center

507 N. 11th Street

Lamar, CO 81052

Participants will learn about ICD 10, documentation, billing and coding updates, and identify practical ways to be proactively prepared for the future. This educational activity is geared towards clinicians, billing and coding staff at rural hospitals and clinics. All healthcare providers, particularly physicians, are invited to attend.

Registration Deadline is Feb. 15th, 2012. One registration form per individual please.

Name

Title

Organization

Address

City

State

Zip

Phone

Fax

Email

Breakfast & lunch will be served.

Cancellation Policy: An alternate registrant from the same institution will be accepted under the original registration. Registration fees are non-refundable unless notice of an individual's cancellation is received at CRHC by Monday Feb. 20th, 2012.

Registration Fees:

Attendees from Participating SHIP Hospitals are free!

Non-SHIP Critical Access Hospitals and Rural Hospitals: \$

Pay Credit Card by mail or FAX to Courtney Ryan at 303.832.7496

Visa or MasterCard CC# _____

Exp ___/___ 3 digit V code ___

Signature _____ Credit Card billing address if different from above

Questions? Contact Courtney Ryan at 303.309.6807



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ICD 10 - Keys to a Successful Transition

Presentors : John Beard, ARHPC
John Burns, ARHPC

ARHPC Workshop will include:

- Demonstration of the conversion from ICD-9 to ICD-10 for the three most common inpatient diagnostic cases for all short term and acute care and critical access hospitals
- Guidance of the productivity and documentation issues in the conversion
- Guidance of the budget dollars needed to be incorporated into the hospital's strategic plan
- Guidance for the transition: Budget, Training, Staffing, etc.
- 6 Hours CEU credit for each participant
- 1 year membership to the ARHPC (The Association of Rural Health Professional Coders) i.e. follow up questions and support.

Thank you Prowers Medical Center for hosting this
event!

Training ICD-10 Series

Be prepared for 2013

Webinar ICD-10 Training Series

The Kentucky Hospital Research & Education Foundation presents the 2012 ICD-10 Webinar Training Series. This year-long webinar training series will offer five webinars designed to get members prepared for the mandatory ICD-10 conversion on Oct. 1, 2013.

Project Planning Part 1 and Part 2 January 12 and January 17

The first two webinars will help participants create a committee and build a plan to begin implementation in 2012, including defining a project structure, creating a plan, assessing IT systems, performing a gap analysis, creating a budget, and much more.

Documentation Challenges March 13

This webinar will cover documentation challenges for hospitals and practitioners and the impact on the health care industry, while stressing the importance of tools to assist physicians with improving documentation, developing the implementation roadmap, and more.

Building the Training Plan May 22

Webinar four will focus on how to build the ICD-10 organizational training plan, including determining staff roles, understanding how many hours of training to dedicate for each staff person's role, and measuring outcomes.

Implementation Review and Impact Analysis September 20

This webinar will help participants conduct an in-depth review and impact analysis, including reviewing the gap analysis, assessing clinical documentation, evaluating the budget, updating project plan and timelines, reviewing the impact on MS-DRG's, and more.

Plan to join your peers for this exclusive ICD-10 training opportunity and get prepared for 2013. Each webinar builds on the one prior and provides a thorough recap of the preceding webinar. All webinars will be from 10 a.m. to 12 p.m., ET.

Training ICD-10 Series

Be prepared for 2013



Webinar Facilitator

Deborah Grider is the lead ICD-10 Training Series facilitator and a senior manager with Blue & Co. in Indianapolis. She brings more than 30 years of experience in coding, reimbursement, practice management, billing compliance, accounts receivable, revenue cycle management, and compliance across many specialties. Grider has numerous certifications and formerly served as the program director of the medical coding program at IU Health. She is a graduate of Indiana University, Bloomington, and is the author of several coding publications for the American Medical Association.

Registration

The ICD-10 Webinar Training Series is a package training program including five webinars. Each webinar builds on the one prior. **Your cost for the entire webinar training series is only \$700 or \$185 per individual session per site/connection**, which includes a handout of the PowerPoint presentation for each webinar. One or more individuals from the same facility may participate for the same fee. Participants are encouraged to log in 15 minutes prior to the start of the program.

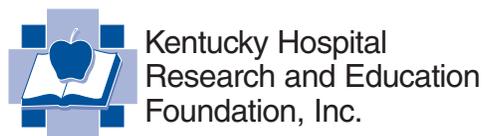
The implementation tools and materials referenced in the webinars can be purchased for an additional \$400 per set for the entire series. For hospitals that also participate in the workshops, these tools will be included as part of the workshop fee.

Participants should register **at least five business days prior to the event** to ensure optimal processing of conference materials. To register, please submit the attached registration form. If you have not received an e-mail with instructions **via the e-mail provided on the registration form** or if you are unable to download or open presentation materials, at least three business days prior to the event, please contact Carol Walters at 502-992-4344 or via e-mail to cwalters@kyha.com.

Prior to the event, you will receive instructions and passwords for accessing the event, along with the slide presentation and other resource materials. It is the responsibility of the registrant to download and/or access presentation materials prior to the day of the event.

Substitution, Transfer and Cancellation Policy

Refunds, minus a \$25 processing fee, will be granted if requests are received in writing by KHREF at least 5 business days prior to the program. No refunds will be issued after that date. Substitutions, however, are permitted. Fax refund requests to Carol Walters at 502-814-0344.



Training ICD-10 Series

Be prepared for 2013

Kentucky Hospital Research & Education Foundation

Webinar ICD-10 Training Series - Registration form

All sessions are from 10:00 a.m. – 12:00 p.m. (ET)

Webinars – \$185 per Session

- Project Planning Part 1 and Part 2 (January 12, 2012 and January 17, 2012)
- Documentation Challenges (March 13, 2012)
- Building the Training Plan (May 22, 2012)
- Implementation Review and Impact Analysis (September 20, 2012)

Webinar Series - \$700 (all 4 sessions)

- Entire Webinar Series

Implementation Tools/Materials - \$400

- Implementation Tools/Materials

Registration fee covers one or multiple participants at one location (**one connection per registration**) and includes one set of instructional materials/handouts. Upon receipt, additional handouts can be copied.

Name and Title of Contact Person _____

Organization _____

Mailing Address _____

City, State, Zip _____

Telephone _____ Fax _____ E-mail _____

Method of Payment

Check in the amount of \$ _____ payable to the Kentucky Hospital Research & Education Foundation (KHREF) is enclosed.

Credit Card # _____ Name on card _____

Expiration Date _____ Signature _____

Mail form and payment to: Carol Walters, KHREF, P. O. Box 436629, Louisville, KY 40253-6629
or fax to 502-426-6226.



Kentucky Hospital
Research and Education
Foundation, Inc.





Objective

Highlight the changes coming about through HIPPA 5010 and ICD-10.

With a looming deadline of October 2013 for health care providers to shift from the ICD-9 coding system to the ICD-10 model, and with the expected doubling of claim error rates as a result of the shift, hospital and health system leaders are beginning to undertake transition efforts to prepare their staff as well as their clinical and information technology (IT) systems for the various changes. As coding shifts significantly impact a variety of organizational components, such as finance, IT, medical staff, and best practice organizations are proactively developing dedicated and multidisciplinary task forces to define strategies and protocols for the necessary changes.

NMHA would like to present ***Best Practice Responses to the ICD-10 Transition*** to state hospitals and other related health care providers. Our goal in presenting will be to provide providers with guidance and best practices as they prepare to lay the groundwork for the transition to ICD-10.

How we envision going forward with the funding may include:

- Organizing and facilitating a webinar and/or in-person ICD-10 transition “Best Practices” hospital conferences for hospital staff and other stakeholders (*See proposed agenda below.)
 - Note: Conferences will be held statewide
- Highlighting of changes through articles in our newsletters, including links to CMS and other resources
- Conducting follow-up survey of all of hospitals to determine their current status, future plans, type of equipment currently available, vendor information, etc.

*Proposed Agenda for Training

1. ICD-10 Review
2. Provide overview-strategic thinking into the complexity of the ICD-10 coding system and how it could negatively impact an organization’s revenue cycle
3. Examination of the roles, tools, technology, and staff that progressive organizations have deployed to meet ICD-10 migration requirements
4. Analysis and discussion of comprehensive response strategies that best practice organization have developed to prevent revenue leakage attributable to ICD-10 conversion
5. Update on claims spanning the implementation date
6. National ICD-10 implementation issues

Target Audience

All Medicare fee-for-service (FFS) providers, CEOs, CFOs, CIOs, CNOS, revenue cycle or finance staff, health information management, compliance staff, medical coders, provider billing staff, health records staff, system maintainers, and other staff affected by the changes.

About the New Mexico Hospital Association

NMHA, a voluntary membership organization, represents its membership on legislative, regulatory and public policy issues. NMHA works with its members and others to improve the health status of the citizens of New Mexico.

The Association has served as a convener as well as a liaison between its members, health care providers and other stakeholders statewide. Through NMHA, hospitals receive important advocacy, education and information that help the hospital meet the needs of their communities. NMHA exists to represent New Mexico hospitals and to support them in achieving their goals and missions. With a focus on advocacy, service, collaboration and public trust, NMHA programs and services are developed in response to national, state and local health care trends and issues that are prioritized by New Mexico hospitals.

In addition, we continue our partnership with NMDOH, NM HSD and other regulatory agencies. In past years we have successfully achieved specific goals which were productive and beneficial for both New Mexico hospitals and the numerous entities that oversee health care – from city and county governments to the New Mexico legislature and state agencies to Congress and federal administrators.

Funding

- Office supplies
 - To purchase basic office supplies needed to support activities
- Books/Periodicals
 - To purchase books and or reports related to ICD-10 transition
- Printing Supplies
 - To print reports and other project documents
- Travel
 - In-state travel to project sites
 - Speaker travel
- Lodging
 - Lodging at project sites
 - Speaker lodging
- Speaker Fees
 - Fee to engage appropriate professional speaker on topic of ICD-10 transition
- Postage
 - Mailing of packages, regular mail etc.
- Copying
 - Duplication of reports, marketing materials, etc.
- Conference Facility fees
 - Meeting rooms for project-related group presentations

Contact Information

- Trish Garduño, Projects Manager, 505-343-0010 TGarduno@nmhsc.com